

Item: _____

Fiscal Impact: \$242,861 _____

Funding Source: CIP, Stormwater/Sanitation Fund _____

Account #: _____

Budget Opening Required: ☒

ISSUE:

Upgrade the City's Financial Management, Human Resource and Utility Billing software by replacing the current GEMS Financials (a Harris Systems USA, Inc. owned company) with the Innoprise Web-based Enterprise Planning Suite for local governments and utilities.

SYNOPSIS:

The City's current financial management software is outdated and unable to support the requirements of newer technology and efficiency. The Innoprise Enterprise Resource Planning (ERP) suite provides a long term solution to reporting and efficient integration of software processes.

BACKGROUND:

The City purchased the GEMS product in 2006 and has anticipated upgrading to the Innoprise ERP software as the City expanded to include Storm Water and Sanitation utility billing. Harris Systems USA Inc. owns the Innoprise Suite and provides a "Software for Life" program whereby the city need only purchase software licenses once for a particular function. If the City decides to purchase a newer or different product from Harris there is no additional licensing fee except for new modules requested. The costs incurred by the City of implementing a new Harris solution include any new licensing, data conversion, system design and training.

Staff has explored various software solutions and found that the costs to move to another provider would be substantially prohibitive. The Software for life program facilitates a cost effective and efficient way for the city to improve its financial and operations software at substantial cost savings. They have also reviewed the product with multiple entities who have implemented or are current users and found a very high degree of satisfaction with this product.

The costs of this project will be paid for with \$150,000 from CIP reserves and \$92,861 from the Storm Water and Sanitation Funds.

RECOMMENDATION:

Approve this resolution to accept the addendum to the Harris Systems USA Inc. agreement

SUBMITTED BY:

Jim Welch, Finance Director